

This guide will explain and demonstrate:

- 1. How to submit a TimeOff Request, and what employee views when request is either approved or denied
- 2. How a supervisor is notified and approves or denies a TimeOff Request
- 3. Issues with TimeOff Requests and hours not being posted to Timesheets

Submit TimeOff Request

- 1. Open Web Browser, enter Ecotime URL
- 2. Single Sign On displays, enter Active Directory User Name and Password, click Login
- 3. Select Employee Tasks, TimeOff Request



- 4. Enter From and To dates, select Leave Type and click Submit
 - a. Use of Leave of Absence (LOA) e.g. FMLA, COVID, etc. can be selected as long as the LOA has been approved outside of Ecotime
 - b. Ecotime is the timekeeping system that records the use of different Leave Types
 - c. Two Leave Type selections are available enabling the employee to assign two Leave Types per TimeOff Request
 - d. Leave Types available will vary based on Payroll Profile
 - e. If employee qualifies for Leave and no Leave displays, please submit a Service Now ticket for assistance



5. In Time Off Request Details, hours requested populate, if applicable, enter Notes, click Submit

Time Off Request Details									
Week	Sunday Monday		Tuesday Wednesday		Thursday Frida		Saturday		
Vacation									
09/13/2020 - 09/19/2020	13/2020 - 09/19/2020 8.00		8.00						
Total Days:	2		Total Hours:	0.00					
Notes									
Taking vacation									
Submit Return to Time Off Summary									

TimeOff Request (Employee Approved Leave) Employee Supervisor Timekeeper



6. When the supervisor approves the **TimeOff Request**, employee **TimeOff Request** displays **Review Status** as **Approved** or **Denied**

Time Off Requests from 06/03/2020 to 01/02/2022								
Request Type	From/To	Total Days	Total Hours	Туре	Employee Notes	Manager Notes	Review Status	Process Status
Regular	09/14/2020 - 09/15/2020	2	16.00	Vacation	Taking vacation		Approved By: HENNON,DESIREE MICHELLE on 02 Sep 2020 12:33PM Pacific T	me Pending

- 7. **Process Status** will list as **Pending** in both the employee and supervisor display until the scheduled process to populate timesheets executes and status changes to **Processed**
- 8. If the supervisor <u>fails to approve</u> before or during the requested Pay Period, the timesheet will not be populated and the employee will be required to submit a **History/Retroactive** timesheet for the taken Exception hours
- If the TimeOff Request <u>has been approved</u> and that Pay Period has processed, the TimeOff Request can't be deleted and the employee will be required to submit a History/Retroactive timesheet for the unused Exception hours
- 10. Employee will be notified of approval by email

Supervisor is Notified of TimeOff Request and Approves or Denies TimeOff Request

- 1. Open Web Browser, enter Ecotime URL
- 2. Single Sign On displays, enter Active Directory User Name and Password, click Login
- 3. Supervisor receives notification on Ecotime Message page at log in and via email

 Time Off Messages

 SAKANDAR,OMIARA has requested time off from 09/14/2020 to 09/15/2020 on 02 Sep 2020 11:40AM Pacific Time.

4. Select Manager Tasks, TimeOff Approvals



- 5. To view the desired employee, select appropriate Timesheet Group, click go
- 6. If desired, click View Employee's Balances to view employee Leave Balances
- 7. Select Approve or Deny, click Submit

Time Off Requests from 06/03/2020 to 01/02/2022											
Request Type	From/To	Total Days	Total Hours	Туре	Employee Notes	Manager Notes		Review Status		Process Status	Action
SAKAND	SAKANDAR,OMIARA View Employee's Balances										
Regular	09/14/2020 - 09/15/2020	2	16.00	Vacation	Taking vacation		Requested By: SAKANDAR,OM	Pending	Sep 2020 11:40AM Pacific Time	Pending	Delete Approve Deny
Press the button to the right to approve/unapprove all checked items								Submit			

- 8. When either Approve or Deny is selected, that selection will no longer be available
- 9. **Review** and **Process Status** will list as **Pending** in both the employee and supervisor display until the scheduled process to populate timesheets executes and status changes to **Processed**
- 10. If the supervisor <u>fails to approve</u> before or during the requested Pay Period, the timesheet will not be populated and the employee will be required to submit a **History/Retroactive** timesheet for the taken Exception hours
- 11. If the **TimeOff Request** has been approved and that Pay Period has processed, the **TimeOff Request** can't be deleted and the employee will be required to submit a **History/Retroactive** timesheet for the unused Exception hours
- 12. Employee will be notified of approval by email



How and when is the Employee Timesheet populated with TimeOff Request Hours

- 1. The approved TimeOff Request hours will be posted to the timesheet (Pay Period) in which it starts
- 2. The Vacation hours requested e.g. for 9/14 and 9/15, will be posted in the **9/6-9/19 Pay Period** as Vacation Exception hours

Issues with TimeOff Requests not Being Posted to Timesheets

- 1. A TimeOff Request can be approved and processed and still have errors, noted as Unprocessed Details Exist
- 2. Once a **TimeOff Request** has been processed that **TimeOff Request** is locked for further actions and all adjustments need to be made on timesheet or **History/Retroactive** timesheet
- 3. The table below describes the instances in which TimeOff Requests are not posted to a timesheet
- 4. A supervisor or timekeeper can remedy Codes 101 and 103
- 5. Codes 105, 106, and 110 are based on employee status
- 6. Open a Service Now ticket to acquire more information on Codes 104 and 9

Code	Title	Description
0	Pending	Pending: has not been processed yet
1	Timeoff data successfully posted into timesheet	Has been posted to the timesheet
100	Timesheet is available	Timesheet is available, data will be posted into the timesheet
101	Timeoff data was not posted, Timesheet is completed/approved	Timesheet is completed or approved , Timeoff data <u>will not</u> be posted into the timesheet
102	Timeoff data was not posted, Pay period is not opened	Pay period is not opened, Timeoff data <u>will not</u> be posted into the timesheet
103	Timeoff data was not posted: exists already on timesheet	Same data exists already on timesheet, employee entered exception time before TimeOff Request
104	Timeoff data was not posted: timesheet is locked by output process	Timesheet is locked by output process, Timeoff data <u>will not</u> be posted into the timesheet
105	Timeoff Data Not Posted: Employee Not in Master	Timeoff Data Not Posted: employee not in Master
106	Timeoff Data Not Posted: Employee Not Active	Timeoff Data Not Posted: employee not Active
110	Request Amount exceeds balance	Timeoff data was not posted, request amount exceeds balance
9	Failed	Failed to post timeoff request data into timesheet

Reminders

- Supervisor receives email notification when employee submits TimeOff Request
- Unapproved TimeOff Requests hours will not post on timesheet
- If timesheet is completed or approved, employee should not use Timeoff Request as hours will not get posted to timesheet, therefore the employee will need to enter a History/Retroactive timesheet to record the Exception hours